

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> January 19, 2021	<b>Name of Inspector:</b> Shara Bundy
<b>Inspection Type:</b> Compliance Inspection	
<b>Licensee:</b> Casa Dolce Casa Inc. / 7890 Pine Valley Drive, Woodbridge, ON L4L 2J3 (the "Licensee")	
<b>Retirement Home:</b> Casa Dolce Casa / 7890 Pine Valley Drive, Woodbridge, ON L4L 2J3 (the "home")	
<b>Licence Number:</b> T0475	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>27. (5)</b> The licensee of a retirement home shall ensure that,</p> <p>(0.b) all reasonable steps are taken in the retirement home to follow,</p> <p>(i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,</p> <p>(ii) any guidance, advice or recommendations respecting coronavirus (COVID-19) that are given to long-term care homes by the Chief Medical Officer of Health and made available on the Government of Ontario's website respecting coronavirus (COVID-19);</p>
<p><b>Inspection Finding</b></p> <p>At the time of the inspection, the Licensee was not able to provide evidence of the twice daily staff and resident temperature and symptoms surveillance. The Licensee was also not able to provide evidence of the twice daily high touch cleaning. Additionally, the Licensee did not demonstrate proper donning and doffing of PPE procedures in accordance with the CMOH and PHO guidelines.</p>
<p><b>Outcome</b></p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  <i>Shara Bundy</i>	Date  March 19, 2021
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