

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

| Inspection Information   |  |
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| <b>Date of Inspection:</b> January 28, 2021  | <b>Name of Inspector:</b> Michele Davidson |
| <b>Inspection Type:</b> Routine Inspection   |  |
| <b>Licensee:</b> DCMS GP (Stouffville) Inc. / 5290 Yonge Street, North York, ON M2N 5P9 (the "Licensee")             |  |
| <b>Retirement Home:</b> Stouffville Creek Retirement Residence / 40 Freel Lane, Stouffville, ON L4A 8B9 (the "home") |  |
| <b>Licence Number:</b> T0062   |  |

| Purpose of Inspection   |
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| The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE   |
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| <p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>24. (5)</b> The licensee shall,</p> <p>(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p> <p>(i) the loss of essential services,</p> |
| <p><b>Inspection Finding</b></p> <p>At the time of the inspection, the Licensee was unable to provide documentation of a completed drill on the loss of an essential service.</p>  |
| <p><b>Outcome</b></p> <p>The Licensee submitted a plan to achieve compliance by February 11, 2021. RHRA to confirm compliance by inspection.</p>   |
| <p><b>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Plan of care.</b></p> <p><b>The Licensee failed to comply with O. Reg. 166/11, s. 44; Full assessment of care needs.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>  |

**62. (1)** When a resident commences his or her residency in a retirement home, the licensee shall, within the prescribed times, ensure that the resident is assessed and that a plan of care is developed based on the assessment and in accordance with this section and the regulations.

**44. (1)** Subject to section 46, no later than 14 days after a resident commences residency in a retirement home, the licensee shall ensure that a full assessment of the resident's care needs and preferences is conducted.

**Inspection Finding**

At the time of the inspection, one of the resident files reviewed illustrated that the assessments and plan of care had been completed outside of the prescribed timelines.

**Outcome**


The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database available online at <http://www.rhra.ca/en/retirement-home-database>.

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| Signature of Inspector<br> | Date<br>March 4, 2021 |
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