

## FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information		
Date of Inspection: September 2, 2020	Name of Inspector: Douglas Crust	
Inspection Type: Complaint Inspection		
<b>Licensee:</b> Chartwell Master Care Corporation / 7070 Derrycrest Drive, Mississauga, ON L5W 0G5 (the "Licensee")		
Retirement Home: Chartwell Royal on Gordon Retirement Residence / 1691 Gordon Street, Guelph, ON N1L 1E1 (the "home")		
Licence Number: T0090		

## **Purpose of Inspection**

The RHRA received a complaint under section 83(1) of the Retirement Homes Act, 2010 (the "RHA").

There are no findings of non-compliance relating to this section 83(1) complaint.

## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector	Date
Dot.	February 4, 2021

Final Inspection Report Page 1 of 1