

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number:</b> 2021-T0245-90-01
<b>Date of Order:</b> February 3, 2021
<b>Licensee:</b> Bethsaida Retirement Home Ltd. (the "Licensee")
<b>Retirement Home:</b> Bethsaida Retirement Home Ltd., Orangeville, ON
<b>Licence Number:</b> T0245
<b>Order Information:</b> The Deputy Registrar issued a Compliance Order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Deputy Registrar believes on reasonable grounds that the Licensee has contravened certain sections of Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to infection prevention and control (IPAC). The Licensee has been ordered to take immediate steps to rectify these contraventions and implement appropriate IPAC practices, including ensuring that a qualified member of staff is designated to train all staff and audit compliance on an ongoing basis with respect to the Directives for management of coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health (CMOH). The Licensee must report to the RHRA to demonstrate compliance with the Regulation and the CMOH Directives including an audit of personal protective equipment (PPE) supplies in the Home; an up-to-date and appropriate plan to maintain adequate staffing in the event of a COVID-19 outbreak; and environmental cleaning. The Licensee has also been ordered to ensure a qualified staff member regularly assesses residents' care needs and makes necessary changes to resident Plans of Care.