

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2021-N0400-90-01
Date of Order: January 14, 2021
Licensee: HCN-Revera Lessee (Valley Stream) LP (the "Licensee")
Retirement Home: Valley Stream Manor, Ottawa, ON
Licence Number: N0400
Order Information: The Registrar issued a Compliance Order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to infection prevention and control (IPAC). The Licensee has been ordered to take immediate steps to rectify these contraventions and defer to any instructions, guidance, and direction regarding coronavirus (COVID-19) provided by the local medical officer of health or designate ("Ottawa Public Health"). Additionally, the Licensee must ensure that all staff implement and follow the most up-to-date Directives for management of COVID-19 issued to long-term care homes by the Chief Medical Officer of Health (CMOH).