

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: October 29, 2020	Name of Inspector: Rachelle Harber
Inspection Type: Compliance Inspection	
Licensee: 1612714 Ontario Inc. / 307 King Street, Hamilton, ON L8N 1C1 (the "Licensee")	
Retirement Home: Cathmar Manor / 236 Catherine Street, Hamilton, ON L8L 4S6 (the "home")	
Licence Number: S0159	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,</p> <p>(g) the resident is informed of his or her daily and weekly menu options;</p>
<p>Inspection Finding</p> <p>The Licensee did not ensure that the home is informing the residents of their daily and weekly menu options.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by December 4, 2020. RHRA to confirm compliance by inspection.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>27. (3) The licensee shall keep a written record of the consultation required under subsection (2) that shall include a record of when the consultation took place, what was discussed and any recommendations that the local medical officer of health or designate made.</p> <p>27. (5) The licensee of a retirement home shall ensure that,</p>

- (0.b) all reasonable steps are taken in the retirement home to follow,
- (i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,
 - (ii) any guidance, advice or recommendations respecting coronavirus (COVID-19) that are given to long-term care homes by the Chief Medical Officer of Health and made available on the Government of Ontario’s website respecting coronavirus (COVID-19);
- (0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;

Inspection Finding

Evidence shows that the Licensee is in non-compliance with infection prevention and control requirements including those related to COVID-19 directives and guidance.

Outcome

The Licensee submitted a plan to achieve compliance by December 10, 2020. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with O. Reg. 166/11, s. 18; Pest control.

Specifically, the Licensee failed to comply with the following subsection(s):

18. (1) Every licensee of a retirement home shall ensure that there are procedures in place to keep the home free from pests and to deal with pests in the home.

18. (3) The licensee shall ensure that timely action is taken to deal with pests in the retirement home.

Inspection Finding

Evidence shows that the Licensee was unable to demonstrate that the procedures that the home has in place are effectively dealing with pests in the home. Further, the home is not able to demonstrate that timely action is being taken to deal with all pests in the home.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

4. The Licensee failed to comply with an order made under s. 90 RHA, S.O. 2010.

Inspection Finding

Inspection revealed that the licensee is in contravention of Compliance Order No. 2019-S0159-90-01 related to pest control dated March 5, 2020 and Compliance Order No. 2020-S0159-90-02 related to infection prevention and control dated May 22, 2020.

Outcome

The Licensee submitted a plan to achieve compliance by December 10, 2020. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  RN	Date January 12, 2021
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