

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 2, 2020	Name of Inspector: Douglas Crust
Inspection Type: Compliance Inspection	
Licensee: Sons of Italy (Hamilton) Charitable Corporation / 530 Upper Paradise Road, Hamilton, ON L9C 7W2 (the "Licensee")	
Retirement Home: Villa Italia Retirement Residence / 530 Upper Paradise Road, Hamilton, ON L9C 7W2 (the "home")	
Licence Number: S0010	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1 The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against neglect</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>67 (2) Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.</p>
<p>Inspection Finding</p> <p>The Licensee had an established practice of receiving lab results for residents, and of following up with the resident's physician. In the case of one resident with a suspected urinary tract infection, although a note was entered on a particular date to follow-up, staff failed to do so with the resident's physician and the resident was subsequently hospitalized.</p>
<p>Outcome</p> <p>The Licensee must take corrective action to achieve compliance.</p>
<p>2 The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62 (12) (b); Reassessment and revision</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62 (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p>(b) the resident's care needs change or the care services set out in the plan are no longer necessary;</p>

Inspection Finding The Licensee failed to reassess and revise the plan of care for a resident whose care needs had changed.
Outcome The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date January 10, 2021
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