

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

| Inspection Information | |
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| Date of Inspection: November 10, 2020 | Name of Inspector: Shara Bundy |
| Inspection Type: Mandatory Reporting Inspection | |
| Licensee: 2344280 Ontario Inc. / 79 David Street, London, ON N6P 1B4 (the "Licensee") | |
| Retirement Home: Ashwood Manor / 79 David Street, London, ON N6P 1B4 (the "home") | |
| Licence Number: S0425 | |

| Purpose of Inspection |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE |
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| <p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Assessment of resident.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><u>62. (6)</u> The licensee shall ensure that the plan of care is based on an assessment of the resident and the needs and preferences of the resident.</p> |
| <p>Inspection Finding</p> <p>The Plan of Care for a resident did not address responsive behaviours, goals or strategies to minimize the behaviours, specifically the agitation, resistiveness to care, and disruptive behaviours towards other residents.</p> |
| <p>Outcome</p> <p>At the time of the inspection, the licensee was not in compliance. The Home has since taken corrective action to achieve compliance.</p> |

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

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| Signature of Inspector <i>Shara Bundy</i> | Date December 16, 2020 |
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