

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2020-S0092-90-01
Date of Order: November 27, 2020
Licensee: Cedarcroft Stratford Limited Partnership (the "Licensee")
Retirement Home: Cedarcroft Stratford Retirement Residence, Stratford, ON
Licence Number: S0092
Order Information: The Registrar issued a Compliance Order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act pertaining to the obligations of licensees re staff training, and Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to infection prevention and control (IPAC) and storage of drugs and other substances. The Licensee has been ordered to take immediate steps to rectify these contraventions. The Licensee must implement all IPAC recommendations by ensuring that a qualified individual is designated to train all staff and audit compliance on an ongoing basis with respect to the Directives for management of coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health (CMOH). The Licensee must report to the RHRA with proof of training for all staff on the applicable CMOH directives and guidance. In addition, the Licensee shall ensure staff have received training on the Home's emergency plan and the infection prevention and control program and implement a Stabilization Plan which has been developed and approved by Huron Perth Public Health, the Huron Perth Local Health Integration Network, and the Huron Perth Healthcare Alliance.