

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

**Order Number:** 2020-S0159-91-01

**Date of Order:** November 3, 2020

**Licensee:** 1612714 Ontario Inc. (the "Licensee")

**Retirement Home:** Cathmar Manor, Hamilton, ON (the "Home")

**Licence Number:** S0159

**Order Information:** The Registrar issued a Management Order under section 91 of the *Retirement Homes Act, 2010* (the "Act") to the Licensee. The Order requires the Licensee to retain a manager, acceptable to the Registrar, to manage all operations of the Home. The Registrar believes on reasonable grounds that the Licensee cannot or will not properly operate the Home without assistance. The Registrar also believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to staff training, medication administration, plans of care, record keeping, falls, nutrition and food services, temperature control, failure to comply with a Compliance Order and the failure to adequately implement the policies, precautions, and procedures to protect residents from exposure of coronavirus (COVID-19) as directed by the Chief Medical Officer of Health ("CMOH") of the province of Ontario.