

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: June 26, 2020	Name of Inspector: Rachelle Harber
Inspection Type: Compliance Inspection	
Licensee: 2428577 Ontario Inc. / 8158 Lundy's Lane, Niagara Falls , ON L2H 1H1 (the "Licensee")	
Retirement Home: Greycliff Manor / 8158 Lundy's Lane, Niagara Falls, ON L2H 1H1 (the "home")	
Licence Number: S0360	

Purpose of Inspection
The RHRA conducts compliance inspections as set out in section 77(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with an Order made under s. 90 RHA, S.O. 2010
<p>Inspection Finding Inspection revealed that the Licensee is in contravention of compliance order 2020-S0360-90-02</p>
<p>Outcome The Licensee submitted a plan to achieve compliance by September 28, 2020. RHRA to confirm compliance by inspection.</p>
2. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.
Specifically, the Licensee failed to comply with the following subsection(s):
<p>27. (5) The licensee of a retirement home shall ensure that,</p> <p>(0.b) all reasonable steps are taken in the retirement home to follow,</p> <p>(i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,</p> <p>(ii) any guidance, advice or recommendations respecting coronavirus (COVID-19) that are given to long-term care homes by the Chief Medical Officer of Health and made available on the Government of Ontario's website respecting coronavirus (COVID-19);</p> <p>(0.a) any guidance, advice or recommendations given to retirement homes by the Chief Medical Officer of Health are followed in the retirement home;</p>

Inspection Finding

The Licensee was unable to demonstrate implementation of the guidance and recommendations given by the Chief Medical Officer of Health by some staff not wearing appropriate personal protective equipment and by the home not practicing physical distancing for all residents in the dining room. In addition, the home was not able to demonstrate that all staff has received training on donning and doffing of PPE.

Outcome


The Licensee submitted a plan to achieve compliance by September 28, 2020. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  RN	Date October 21, 2020
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