

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: May 21, 2020	Name of Inspector: Rachelle Harber
Inspection Type: Mandatory Reporting Inspection	
Licensee: 2428577 Ontario Inc. / 8158 Lundy's Lane, Niagara Falls , ON L2H 1H1 (the "Licensee")	
Retirement Home: Greycliff Manor / 8158 Lundy's Lane, Niagara Falls, ON L2H 1H1 (the "home")	
Licence Number: S0360	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 36; Continance care.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>36. (2) If, as part of the continence care program, a licensee provides continence care products to a resident, the licensee shall,</p> <ul style="list-style-type: none"> (a) provide products that, <ul style="list-style-type: none"> (i) are based on the resident’s individually assessed needs, (ii) properly fit the resident, (iii) promote the resident’s comfort, ease of use, dignity and good skin integrity, (iv) promote continued independence wherever possible, (v) are appropriate for the time of day, and for the individual resident’s type of incontinence;
<p>Inspection Finding</p> <p>Evidence shows that as part of the continence care program, the licensee did not always provide continence care products that meet the legislative requirements, specifically related to not always having a supply of continence products available.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>
<p>2. The Licensee failed to comply with an order made under s. 90 RHA, S.O. 2010.</p>

Inspection Finding

Inspection revealed that the licensee is in contravention of compliance order 2019-S0360-90-01-A, specifically related to pest control.

Outcome


The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  RN	Date October 20, 2020
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