

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** September 29, 2020 **Name of Inspector:** Douglas Crust

**Inspection Type:** Compliance Inspection

Licensee: 1982398 Ontario Inc. / 138 Poplar Heights Drive, Toronto, ON M9A 4Z4 (the "Licensee")

Retirement Home: The Cardinal Retirement Residence / 10 Herkimer Street, Hamilton, ON L8P 2G2 (the

"home")

Licence Number: S0444

### **Purpose of Inspection**

The RHRA conducts compliance inspections as set out in section 77(1) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s 17 (3); Cleanliness.

Specifically, the Licensee failed to comply with the following subsection(s):

17. (3) The licensee shall document the routines and methods used to comply with subsections (1) and (2).

#### **Inspection Finding**

The Administrator confirmed verbally that the Licensee does not have the routines for cleaning the common areas and stocking the washrooms documented in writing.

#### **Outcome**

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

Final Inspection Report Page 1 of 2



## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector	Date
Sot.	October 18, 2020

Final Inspection Report Page 2 of 2