

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 30, 2020	Name of Inspector: Mark Tonkin
Inspection Type: Mandatory Reporting Inspection	
Licensee: 2220458 Ontario Inc. / 98 Talbot Street, Jarvis, ON NOA 1J0 (the "Licensee")	
Retirement Home: Leisure Living Retirement Home / 98 Talbot Street , Jarvis, ON NOA 1JO (the "home")	

Licence Number: S0104

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 17; Cleanliness.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>17. (3)</u> The licensee shall document the routines and methods used to comply with subsections (1) and (2).

Inspection Finding

The licensee has not documented the routines and methods utilized to maintain cleanliness in the home as specified in the Regulations.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 19; Maintenance.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>19. (2)</u> The maintenance program shall include policies and procedures for routine, preventative and remedial maintenance of the following in the retirement home:

3. If provided by the licensee, ventilation systems, air conditioning systems, hot water holding tanks and computerized systems monitoring the home's water temperature.

Inspection Finding



At the time of inspection, the home's maintenance program did not include procedures for routine, preventative and remedial maintenance of air conditioning systems provided by the Licensee.

Outcome

The Licensee submitted a plan to achieve compliance by October 8th, 2020. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with O. Reg. 166/11, s. 19; Maintenance.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>19. (2)</u> The maintenance program shall include policies and procedures for routine, preventative and remedial maintenance of the following in the retirement home:

4. If provided by the licensee, equipment, devices, assistive aids, positioning aids and shower grab bars.

Inspection Finding

At the time of inspection, the home's maintenance program did not include procedures for routine, preventative and remedial maintenance of equipment provided by the Licensee, relating to dining room chairs.

Outcome

The Licensee submitted a plan to achieve compliance by September 22, 2020. RHRA to confirm compliance by inspection.

4. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.

Specifically, the Licensee failed to comply with the following subsection(s):

40. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,

(g) the resident is informed of his or her daily and weekly menu options;

Inspection Finding

The Licensee does not consistently ensure that the resident is informed of his or her daily menu options.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

Signature of Inspector

Mark Torken

October 7th, 2020

Date