

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2020-T0409-90-01
Date of Order: October 2, 2020
Licensee: 873888 Ontario Limited (the "Licensee")
Retirement Home: Dowling Rest Home, Toronto, ON
Licence Number: T0409
Order Information: The Registrar issued a Compliance Order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to infection prevention and control (IPAC). The Licensee has been ordered to take immediate steps to rectify these contraventions and to collaborate with Public Health. The Licensee must implement all IPAC recommendations by ensuring that a qualified member of staff is designated to train all staff and audit compliance on an ongoing basis with respect to the Directives for management of coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health (CMOH). The Licensee must ensure that all staff follow the most up-to-date CMOH Directives and must develop, and review on a weekly basis, a staffing contingency plan to prepare for a COVID-19 outbreak. Further, the Licensee must ensure active screening measures set out in the applicable Directives, advice, guidance, and recommendations of the CMOH are immediately put in place in the Home, by screening all visitors, staff, and external care providers prior to entering the Home.