

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2020-N0092-93-01
Date of Order: September 30, 2020
Licensee: 8063095 Canada Ltd. (the "Licensee")
Retirement Home: Fraser House Retirement Home, Picton, ON
Licence Number: N0092
Order Information: The Registrar issued an Order to Pay an Administrative Penalty under section 93 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened subsection 27(5)(0.b) of Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to infection prevention and control and its non-compliance with the directives of the Chief Medical Officer of Health respecting coronavirus. In addition, the Licensee has a history of noncompliance with respect to resident plans of care and training of staff in its zero tolerance of abuse and neglect policy, its behaviour management strategy and its complaints procedure. Therefore, the Registrar has ordered the Licensee to pay an administrative monetary penalty.