

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number:</b> 2020-S0089-93-01
<b>Date of Order:</b> September 28, 2020
<b>Licensee:</b> Pranajen Group Ltd. (the "Licensee")
<b>Retirement Home:</b> Monarch Memory Care, Niagara Falls, ON
<b>Licence Number:</b> S0089
<b>Order Information:</b> The Registrar issued an Order to Pay an Administrative Penalty under section 93 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee contravened sections 41(2) and 41(3) of Ontario Regulation 166/11 under the Act, by failing to provide a dementia care program which includes the required elements. Therefore, the Registrar has ordered the Licensee to pay an administrative monetary penalty.