

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

**Inspection Information** 

**Date of Inspection:** September 16, 2020 | **Name of Inspector:** Georges Gauthier

**Inspection Type:** Compliance Inspection

Licensee: Riverfront Retirement Centre Inc / 851 Notre Dame St, Embrun, ON KOA 1W1 (the "Licensee")

Retirement Home: Riverfront Retirement Centre / 1810 Montreal Rd, Cornwall, ON K6H 1G2 (the "home")

Licence Number: N0518

### **Purpose of Inspection**

The RHRA conducts compliance inspections as set out in section 77(1) of the *Retirement Homes Act, 2010* (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.

Specifically, the Licensee failed to comply with the following subsection(s):

- 27. (5) The licensee of a retirement home shall ensure that,
  - (0.b) all reasonable steps are taken in the retirement home to follow,
    - (i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act.

# **Inspection Finding**

The Licensee failed to take all reasonable steps to follow Directive #3 respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act. Specifically, persons were able to enter the home without being screened as required. Further, a staff member was not wearing a procedure mask while working in the kitchen area. In addition, there was no evidence to show temperature checks were occurring at the end of shift for staff and at end of day for residents.

#### Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <a href="http://www.rhra.ca/en/retirement-home-database">http://www.rhra.ca/en/retirement-home-database</a>.

Signature of Inspector  Paulino	Date September 22, 2020
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