

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: May 30, 2020	Name of Inspector: Chelisa Karran
Inspection Type: Mandatory Reporting Inspection	
Licensee: CVH (No.6) LP / 766 Hespeler Road, Cambridge, ON N3H 5L8 (the "Licensee")	
Retirement Home: Orchard Villa / 1955 Valley Farm Road, Pickering, ON L1V 3R6 (the "home")	
Licence Number: T0299	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>62. (12) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,</p> <p>(b) the resident's care needs change or the care services set out in the plan are no longer necessary;</p>
<p>Inspection Finding</p> <p>The home failed to provide evidence that assessments and plans of care are updated every six months or when resident care needs change, as required in the legislation.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by July 12, 2020. RHRA to confirm compliance by inspection.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <p>(a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;</p>

(b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;

Inspection Finding

The home failed to provide evidence that a written behavior management strategy containing techniques and interventions to address and prevent resident behaviors were developed and implemented, as required in the legislation.

Outcome

The Licensee submitted a plan to achieve compliance by July 12, 2020. RHRA to confirm compliance by inspection.

3. The licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.

Specifically, the Licensee failed to comply with the following subsection(s):

14. (2) For the purposes of subsection 65 (4) of the Act, the licensee shall ensure that the persons who are required to receive training under subsection 65 (2) of the Act receive the training at least annually.

Inspection Finding

The home failed to provide evidence that all staff completed annual training on infection control as required in the legislation.

Outcome

The Licensee submitted a plan to achieve compliance by July 1, 2020. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date September 15, 2020
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