

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 28, 2020	Name of Inspector: Tania Buko
Inspection Type: Mandatory Reporting Inspection	
Licensee: BayBridge (Stoney Creek) Inc. / 20 Queen Street , Toronto, ON M5H 3R4 (the "Licensee")	
Retirement Home: Amica Stoney Creek / 135 King Street E, Stoney Creek, ON L8G 1J8 (the "home")	
Licence Number: S0403	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p>Inspection Finding</p> <p>Staff failed to recognize several incidents of alleged staff to resident emotional abuse and an incident of alleged staff to resident sexual abuse as such and failed to follow the directives of the home's zero tolerance of abuse and neglect policy. Specifically, staff failed to report all incidents to their supervisor, and failed to complete the required documentation and assessments of the residents.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date August 19, 2020
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