

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

| Inspection Information | | |
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| Date of Inspection: May 23, 2020 | Name of Inspector: Chelisa Karran | |
| Inspection Type: Mandatory Reporting Inspection | | |
| Licensee: HCN-Revera Lessee (Annex) LP / 55 Standish Court, Mississauga, ON L5R 4B2 (the "Licensee") | | |
| Retirement Home: The Annex / 123 Spadina Road, Toronto, ON M5R 2T1 (the "home") | | |
| Licence Number: T0427 | | |

Purpose of Inspection

The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect. The Licensee failed to comply with O. Reg. 166/11, s. 40; Provision of a meal.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>67. (2)</u> Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.

<u>40.</u> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the provision of a meal, the licensee shall ensure that,

(j) staff monitor the resident during meals as required;

Inspection Finding

The home demonstrated a pattern of inaction that jeopardized a resident's health; by failing to provide evidence that a resident with dementia was being monitored during meals, which contributed to abnormal weight loss.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):



<u>62. (12)</u> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident, (b) the resident's care needs change or the care services set out in the plan are no longer necessary;

Inspection Finding

The home failed to recognize a resident's change in care needs and therefore did not re-assess the resident and update the plan of care to include assistance with feeding.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at http://www.rhra.ca/en/retirement-home-database.

| Signature of Inspector | Date |
|------------------------|---------------|
| EK | June 24, 2020 |