

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2020-S0404-91-01
Date of Order: May 15, 2020
Licensee: Rosslyn Retirement Inc. (the "Licensee")
Retirement Home: Rosslyn Retirement Residence, Hamilton, ON
Licence Number: S0404
Order Information: The Registrar issued a Management Order under section 91 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to infection prevention and control and failure to protect residents from neglect. The Licensee has been ordered to take steps to rectify these contraventions and must immediately retain a Regulated Health Professional (the "Retained RHP") to manage, among other things, the creation and implementation of policies, precautions and procedures to protect residents from exposure to coronavirus (COVID-19) as directed by the Chief Medical Officer of Health ("CMOH") of the province of Ontario and the implementation of policies relating to care services that may be impacted by the directives of the CMOH.