

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2020-S0105-90-01
Date of Order: May 12, 2020
Licensee: 2259976 Ontario Inc. (the "Licensee")
Retirement Home: Kelso Pines Retirement Home, Owen Sound, ON
Licence Number: S0105
Order Information: The Registrar issued a Compliance Order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the "Regulation") under the Act, pertaining to staff training, record keeping and resident plans of care. The Licensee has been ordered to take steps to rectify these contraventions and must retrain staff on continence care; include specific details regarding each resident's care service in plans of care with clear directions for staff in how to carry out those services; and ensure that all staff are aware of the limitations on their scope of practice.