

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> March 12, 2020	<b>Name of Inspector:</b> Rachelle Harber
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Eurita Barbara Ashley / 657 Mount Pleasant Road, Mount Pleasant, ON N0E 1K0 (the "Licensee")	
<b>Retirement Home:</b> Brucefield Manor Retirement Home / 657 Mount Pleasant Road, Mount Pleasant, ON N0E 1K0 (the "home")	
<b>Licence Number:</b> S0312	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Plan of care.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (1)</b> When a resident commences his or her residency in a retirement home, the licensee shall, within the prescribed times, ensure that the resident is assessed and that a plan of care is developed based on the assessment and in accordance with this section and the regulations.</p>
<p><b>Inspection Finding</b></p> <p>At the time of the inspection, the home was unable to provide evidence of a written plan of care and a current assessment for one resident who was the subject of the inspection.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted plan to achieve compliance by May 28, 2020. RHRA to confirm compliance by inspection.</p>
<p><b>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 60; Safety standards.</b> <b>The Licensee failed to comply with O. Reg. 166/11, s. 19; Maintenance.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>60. (3)</b> Every licensee of a retirement home shall comply with all prescribed safety standards for the home, including standards with respect to fire, safety and public health requirements and emergency evacuation plans.</p>

**19. (1)** Every licensee of a retirement home shall ensure that a maintenance program is in place to ensure that the building forming the retirement home, including both interior and exterior areas and its operational systems, are maintained in good repair.

**19. (2)** The maintenance program shall include policies and procedures for routine, preventative and remedial maintenance of the following in the retirement home:

- 4. If provided by the licensee, equipment, devices, assistive aids, positioning aids and shower grab bars.

**Inspection Finding**

The home did not comply with standards related to safety by not ensuring that all residents have a properly working emergency call bell. In addition, the licensee did not ensure that the interior of the building, specifically the carpet, is maintained in good repair.

**Outcome**

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 17; Cleanliness.**

Specifically, the Licensee failed to comply with the following subsection(s):

**17. (1)** Every licensee of a retirement home shall ensure that the common areas of the home, including the floors and any furnishings, equipment and linens in those areas, are clean and sanitary.

**17. (3)** The licensee shall document the routines and methods used to comply with subsections (1) and (2).

**Inspection Finding**

The home has repeated issues related to cleanliness. At the time of the inspection the home was again observed to be unclean, untidy and cluttered. In addition, the home did not document routines and methods used to ensure they have access to bathroom supplies.

**Outcome**

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

**4. The Licensee failed to comply with O. Reg. 166/11, s. 56; Format and retention of records.**

Specifically, the Licensee failed to comply with the following subsection(s):

**56. (3)** The licensee shall ensure that each of the records is kept in a readable and useable format that allows a complete copy of the record to be readily produced.

**Inspection Finding**

The Licensee did not ensure that each of the records they are required to keep under this legislation, is kept in a readable and useable format that allows a complete copy of the record to be readily produced. The home was previously cited at the last inspection in October of 2019.

**Outcome**

The Licensee submitted plan to achieve compliance by May 28, 2020. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector  RN	Date April 28, 2020
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