

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information		
Date of Inspection: February 13, 2020	Name of Inspector: Michele Davidson	
Inspection Type: Mandatory Reporting Inspection		
Licensee: Sienna Ontario RH GP Inc. / 302 Town Centre Boulevard , Markham, ON L3R 0E8 (the "Licensee")		
Retirement Home: Kingsmere Retirement Residence / 287 King Street, Alliston, ON L9R 0C4 (the "home")		
Licence Number: T0527		

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

Inspection Finding

At the time of the inspection, the Licensee had not implemented their behaviour management policy for a resident who exhibited at risk behaviours. These behaviours were well known by staff but the communication of an incident and strategies to address the behaviours and thus reduce the risk to this resident and others in the home had not been implemented.

Outcome

The Licensee submitted a plan to achieve compliance by March 2, 2020. RHRA to confirm compliance by inspection.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <u>http://www.rhra.ca/en/retirement-home-database</u>.

Signature of Inspector	Date
ATT. Dande	March 11, 2020