

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> January 14, 2020	<b>Name of Inspector:</b> Chelisa Karran
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> A Better Way Retirement Home Corp. / 34 Middleport Crescent, Scarborough, ON M1B 4L1 (the "Licensee")	
<b>Retirement Home:</b> A Better Way Retirement Home Corporation / 22 Purpledusk Trail, Scarborough, ON M1E 4C7 (the "home")	
<b>Licence Number:</b> T0502	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>29.</b> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,</p> <p>(e) if the licensee or a staff member is involved in the administration of the drug or other substance at the home, that the licensee or staff member is trained in,</p> <p>(i) ways of reducing the incidence of infectious disease, including maintaining proper hand hygiene,</p> <p>(ii) the safe disposal of syringes and other sharps,</p> <p>(iii) recognizing an adverse drug reaction and taking appropriate action;</p> <p>(c) neither the licensee nor a staff member administers a drug to a resident in the home unless the licensee or the staff member has received training in the procedures applicable to the administration of the drug;</p>
<p><b>Inspection Finding</b></p> <p>The home was unable to provide evidence that training requirements for medication administration were aligned with the legislation.</p>

**Outcome**

The Licensee submitted a plan to achieve compliance by January 30, 2020. RHRA to confirm compliance by inspection.

**2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.**

Specifically, the Licensee failed to comply with the following subsection(s):

- 24. (5)** The licensee shall,  
(b) at least once every two years, conduct a planned evacuation of the retirement home;

**Inspection Finding**

The home was unable to provide evidence that a full evacuation was completed within the last two years, as required by the legislation.

**Outcome**

The Licensee submitted a plan to achieve compliance by January 24, 2020. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date January 22, 2020
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