

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information				
Date of Inspection: December 17, 2019	Name of Inspector: Mark Dennis			
Inspection Type: Routine Inspection				
Licensee: 2661694 Ontario Inc. / 515 Consumer's Road, North York, ON M2J 4Z2 (the "Licensee")				
<b>Retirement Home:</b> Lake Simcoe Retirement & Assisted Living / 24 Simcoe Street, Orillia, ON L3V 1G4 (the "home")				
Licence Number: N0509				

#### **Purpose of Inspection**

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

### NON-COMPLIANCE

# The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general. The Licensee failed to comply with O. Reg. 166/11, s. 26; Emergency plan, retirement home with 10 or fewer residents.

Specifically, the Licensee failed to comply with the following subsection(s):

**<u>24. (2)</u>** The licensee of a retirement home shall ensure that the emergency plan for the home is in writing.

**<u>24. (4)</u>** The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

<u>26.</u> The emergency plan for a retirement home that has 10 or fewer residents shall, in addition to the requirements in section 24, meet the following requirements:

4. The plan shall require that resources, supplies and equipment vital for the emergency response are set aside, readily available at the home and tested regularly to ensure that they are in working order.

### Inspection Finding

The Licensee does not have an emergency plan as prescribed. Further, the Licensee failed to provide current arrangements with community agencies that will be involved in responding to an emergency. The Licensee failed to keep resources and supplies set aside for an emergency response.

#### Outcome

The Licensee submitted a plan to achieve compliance by January 31, 2020. RHRA to confirm compliance by



# inspection.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Persons who approve plans of care.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>62. (9)</u> The licensee shall ensure that the following persons have approved the plan of care, including any revisions to it, and that a copy is provided to them:

1. The resident or the resident's substitute decision-maker.

## **Inspection Finding**

The Licensee failed to complete plans of care as prescribed.

## Outcome

The Licensee took corrective action to achieve compliance.



# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector		Date	
	MMZ.		December 23, 2019