

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 29, 2019	Name of Inspector: Chelisa Karran
Inspection Type: Routine Inspection	
Licensee: Carefirst Seniors and Community Services Association / 300 Silver Star Boulevard, Scarborough, ON M1V 0G2 (the "Licensee")	
Retirement Home: Carefirst Transitional Care Centre / 300 Silver Star Boulevard, Scarborough, ON M1V 5P1 (the "home")	
Licence Number: T0410	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>24. (5) The licensee shall,</p> <ul style="list-style-type: none"> (a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to, <ul style="list-style-type: none"> (i) the loss of essential services, (iv) violent outbursts; (b) at least once every two years, conduct a planned evacuation of the retirement home;
<p>Inspection Finding</p> <p>The home was unable to provide evidence of testing of the emergency plan for loss of essential services and violent outbursts. The home was also unable to provide evidence of a full evacuation in the last two years</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by May 27, 2020. RHRA to confirm compliance by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date December 16, 2019
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