

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: November 27, 2019 | **Name of Inspector:** Julie Hebert

Inspection Type: Routine Inspection

Licensee: Waverley Retirement Residences Inc. / 7139 Appletree Lane, Mississauga, ON L5W 1W5 (the

"Licensee")

Retirement Home: Waverley Mansion / 10 Grand Avenue, London, ON N6C 1K9 (the "home")

Licence Number: S0451

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>62. (12)</u> The licensee shall ensure that the resident is reassessed, and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident,

(b) the resident's care needs change, or the care services set out in the plan are no longer necessary;

Inspection Finding

The home was not able to demonstrate that all residents' plans of care were updated as residents' care needs changed.

Outcome

The Licensee submitted a plan to achieve compliance by January 3, 2019. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
Quie Hebert	December 9, 2019

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