

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

| Inspection Information | | |
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| Date of Inspection: November 5, 2019 | Name of Inspector: Chelisa Karran | |
| Inspection Type: Routine Inspection | | |
| Licensee: Lifetimes Limited Partnership / 3200 Dufferin Street, Toronto, ON M6A 3B2 (the "Licensee") | | |
| Retirement Home: The Millwood / 921 Millwood Road, Toronto, ON M4G 1X2 (the "home") | | |
| Licence Number: T0390 | | |

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Reassessment and revision.

Specifically, the Licensee failed to comply with the following subsection(s):

<u>62. (12)</u> The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time if, in the opinion of the licensee or the resident, (c) the care services set out in the plan have not been effective.

Inspection Finding

The home was unable to demonstrate that reassessments and revisions to plans of care were aligned with the requirements of the legislation.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm by compliance by inspection.



NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

| Signature of Inspector | Date |
|------------------------|-------------------|
| Lasse. | November 14, 2019 |
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