

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2019-S0435-90-01

Date of Order: October 30, 2019

Licensee: 2396745 Ontario Inc.

Retirement Home: Aylmer Retirement Residence

Licensee Number: S0435

Order Information: The Registrar issued a Compliance Order under section 90 of the *Retirement Homes Act, 2010* (the “Act”) to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the “Regulation”) pertaining to training of staff and Licensee in the zero tolerance of abuse and neglect policy, the whistle blowing protections and in certain aspects of administration of drugs. The Licensee has been ordered to immediately take steps to rectify these contraventions and to come into compliance with the Act and Regulation.