

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2019-S0222-90-01

Date of Order: October 29, 2019

Licensee: Paris Nursing Home Limited

Retirement Home: Penmarvian Retirement Home

Licensee Number: S0222

Order Information: The Registrar issued a Compliance Order under section 90 of the *Retirement Homes Act, 2010* (the “Act”) to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the “Regulation”) pertaining to training of staff and Licensee in the zero tolerance of abuse and neglect policy, the behavior management strategy and the complaints procedure. The Licensee has been ordered to immediately take steps to rectify these contraventions and to come into compliance with the Act and Regulation.