

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: September 25, 2019 Name of Inspector: Chelisa Karran

Inspection Type: Routine Inspection

Licensee: 1088416 Ontario Inc. / 512 Thunder Bridge Road, Lindsay, ON K9V 4R1 (the "Licensee")

Retirement Home: Country Estates Retirement Home / 512 Thunder Bridge Road, Lindsay, ON K9V 4R1 (the

"home")

Licence Number: T0017

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training. The Licensee failed to comply with O. Reg. 166/11, s. 20; Food preparation.

Specifically, the Licensee failed to comply with the following subsection(s):

- **14. (2)** For the purposes of subsection 65 (4) of the Act, the licensee shall ensure that the persons who are required to receive training under subsection 65 (2) of the Act receive the training at least annually.
- **20. (4)** The licensee shall ensure that whenever food is prepared in the retirement home, at least one person involved in preparing the food holds a current certificate in food handling from the local public health unit or has recently successfully completed a food handling training program equivalent to that offered by public health units.

Inspection Finding

Annual raining for an employee was not aligned with the requirements of the legislation. The home was also unable to provide evidence of compliance regarding food handler certification at the time of inspection.

Outcome

The Licensee submitted a plan to achieve compliance by December 1, 2019. RHRA to confirm compliance by inspection.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

| Signature of Inspector | Date |
|------------------------|------------------|
| Dag Rei | October 18, 2019 |

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