

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2019-T0465-93-01
Date of Order: October 17, 2019
Licensee: Chartwell Master Care Corporation
Retirement Home: Chartwell Oak Ridges Retirement Community
Licensee Number: T0465
Order Information: Under section 93 of the Retirement Homes Act, 2010 (the “Act”), the Registrar of the Retirement Homes Regulatory Authority (the “Registrar”) may order a person to pay an administrative penalty if the Registrar believes on reasonable grounds that the person has contravened the Act. The Registrar believes on reasonable grounds that the Licensee neglected residents contrary to section 67(2) of the Act, by failing to take appropriate action during an infectious disease outbreak. Therefore, the Registrar orders the Licensee to pay an administrative monetary penalty.