

FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

Inspection Information

Date of Inspection: August 21, 2019 | **Name of Inspector:** Tania Buko

Inspection Type: Routine Inspection

Licensee: Marian Residence Retirement Home / 640 Hillview Road, Cambridge, ON N3H 5H3 (the

"Licensee")

Retirement Home: Marian Residence Retirement Home / 640 Hillview Road, Cambridge, ON N3H 5H3 (the

"home")

Licence Number: T0544

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

- **23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
 - (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
 - (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
 - (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

Inspection Finding

The evidence showed the home failed to implement the directives of their behaviour management strategies for a resident who had expressed thoughts of harming themselves. The home failed to identify and implement interventions, strategies and techniques to address or prevent the resident's behaviour that posed a risk to themselves. In addition, there was no evidence to support the home monitored the resident.

Outcome

At the time of the inspection, the Licensee was not in compliance. The home has since taken corrective action to achieve compliance.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
Duko	September 12, 2019

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