

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 22, 2019	Name of Inspector: Tania Buko
Inspection Type: Mandatory Reporting Inspection	
Licensee: Paris Nursing Home Limited / 185 Grand River Street, Paris, ON N3L 2N2 (the "Licensee")	
Retirement Home: Penmarvian Retirement Home / 185 Grand River Street , Paris, ON N3L 2N2 (the "home")	
Licence Number: S0222	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against abuse and neglect.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>67. (1) Every licensee of a retirement home shall protect residents of the home from abuse by anyone.</p>
<p>Inspection Finding</p> <p>Evidence showed the Licensee and management of the home had knowledge of recent incidents of witnessed and alleged resident to resident sexual abuse involving the same resident and those behaviours posed a risk of harm to the other residents in the home. The home received another report of an incident of witnessed sexual abuse from the same resident towards another resident. The evidence showed that following the initial incidents of alleged and witnessed sexual abuse the Licensee and management failed to establish and implement adequate safety measures, strategies, and interventions to manage, mitigate or prevent the behaviours. This inaction resulted in a failure by the Licensee to protect the residents in the home from sexual abuse.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by August 22,2019. RHRA to confirm compliance by inspection.</p>
<p>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance.</p> <p>The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar.</p>

Specifically, the Licensee failed to comply with the following subsection(s):

67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.

75. (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or the staff of the retirement home of the resident if it results in harm or a risk of harm to the resident.

Inspection Finding

The Licensee failed to report to the Registrar an incident of witnessed resident to resident sexual abuse and an incident of alleged resident to resident physical abuse. Further, the Licensee failed to follow the directives of their zero tolerance of abuse and neglect policy in the management of those incidents. These failures included all the involved residents and witnesses not being interviewed and the residents’ substitute decision-makers not being notified of the incident or of the results of the investigation.

Outcome

The Licensee submitted a plan to achieve compliance by August 22,2019. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

- (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

Inspection Finding

The Licensee failed to implement the home’s Behaviour Management Strategies for residents who behaviours posed a risk of harm to other residents in the home. Specifically, strategies and interventions were not identified or developed to prevent and address the behaviours, including monitoring of the residents.

Outcome

The Licensee submitted a plan to achieve compliance by August 22,2019. RHRA to confirm compliance by

inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date August 18, 2019
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