

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> July 25, 2019	<b>Name of Inspector:</b> Julie Hebert
<b>Inspection Type:</b> Complaint Inspection	
<b>Licensee:</b> Beattie Line Manor Ltd. / 23328 Beattie Line, Wardsville, ON N0L 2N0 (the "Licensee")	
<b>Retirement Home:</b> Beattie Manor / 23328 Beattie Line, Wardsville, ON N0L 2N0 (the "home")	
<b>Licence Number:</b> S0401	

Purpose of Inspection
The RHRA received a complaint under section 83(1) of the Retirement Homes Act, 2010 (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Compliance with plan. The Licensee failed to comply with O. Reg. 166/11, s. 22; Risk of falls.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>62. (10)</b> The licensee shall ensure that the care services that the licensee provides to the resident are set out in the plan of care and are provided to the resident in accordance with the plan and the prescribed requirements, if any.</p> <p><b>22. (3)</b> If a resident of a retirement home falls in the home in circumstances other than those described in subsection (2) and the licensee or a staff member becomes aware of the fall, the licensee shall ensure that the licensee or a staff member documents the fall, the response to the fall and the corrective actions taken, if any.</p>
<p><b>Inspection Finding</b></p> <p>A staff member in the home transferred a resident by themselves instead of following the directions outlined in a resident's plan of care which states the resident is a 2-person assist with the use of mechanical lift. As a result, the resident fell and suffered bruising to their tailbone. Additionally, staff failed to document the fall in alignment with the legislation.</p>
<p><b>Outcome</b></p> <p>The Licensee submitted a plan to take corrective action by August 30, 2019. RHRA to confirm compliance by inspection.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector  	Date August 9, 2019
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