

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** May 17, 2019 | Name of Inspector: Julie Hebert

**Inspection Type:** Mandatory Reporting Inspection

Licensee: Ventas SSL Ontario II Inc. / 10350 Ormsby Park Place, Louisville, KY 40223 (the "Licensee")

Retirement Home: Sunrise Senior Living of Windsor / 5065 Riverside Drive, Windsor, ON N8Y 5B3 (the

"home")

**Licence Number: S0171** 

#### **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect.

Specifically, the Licensee failed to comply with the following subsection(s):

**67. (2)** Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.

### **Inspection Finding**

The Licensee failed to ensure that adequate steps were taken to stop a relationship between a staff member and a resident, despite indications that the relationship was having a negative impact on the resident's well-being. The resident engaged in an episode of self-harming behaviour in connection with the relationship.

#### Outcome

The Licensee demonstrated it has taken corrective action to achieve compliance.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
Quie Hebert	July 23, 2019

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