

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: June 19, 2019	Name of Inspector: Sabrina Gill
Inspection Type: Routine Inspection	
Licensee: Cobblestone Gardens Ltd. / 10 Ormond Street, Thorold, ON L2V 1Y7 (the "Licensee")	
Retirement Home: Cobblestone Gardens Retirement Residence / 10 Ormond Street, Thorold, ON L2V 1Y7 (the "home")	
Licence Number: S0082	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 55; Posting information.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>55. (2) Every licensee of a retirement home shall ensure that the following information is posted in the home in a conspicuous and easily accessible location and in a manner that complies with the prescribed requirements, if any:</p> <p style="padding-left: 40px;">1. The Residents' Bill of Rights.</p>
<p>Inspection Finding</p> <p>During the inspection, the Licensee did not have the current Residents' Bill of Rights posted in the home.</p>
<p>Outcome</p> <p>The Licensee took corrective to achieve compliance</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>24. (5) The licensee shall,</p> <p style="padding-left: 40px;">(a) on an annual basis at least, test the emergency plan, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency, related to,</p>

(ii) situations involving a missing resident,

Inspection Finding

During the inspection, a review of the Licensee's Emergency Plan revealed that the Licensee did not conduct annual testing specifically related to missing residents.

Outcome

The Licensee took corrective action to achieve compliance.

3. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.

Specifically, the Licensee failed to comply with the following subsection(s):

27. (2) The licensee shall consult on an ongoing basis and not less than once a year with the local medical officer of health or designate about identifying and addressing health care issues in the retirement home in order to reduce the incidence of infectious disease outbreaks in the home.

27. (3) The licensee shall keep a written record of the consultation required under subsection (2) that shall include a record of when the consultation took place, what was discussed and any recommendations that the local medical officer of health or designate made.

Inspection Finding

During the inspection, a review of the Licensee's Infection Prevention and Control Program revealed that the Licensee did not have an annual consultation with the local medical officer of health or designate and in turn did not have a written record of the consultation.

Outcome


The Licensee submitted plan to achieve compliance by September 2019. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date July 9, 2019
---	--------------------------