

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: May 23, 2019	Name of Inspector: Douglas Crust
Inspection Type: Mandatory Reporting Inspection	
Licensee: HCN-Revera Lessee (Bough Beeches Place) LP / 5015 Spectrum Way, Mississauga, ON L5R 4B2 (the "Licensee")	
Retirement Home: Bough Beeches Place / 1130 Bough Beeches Boulevard, Mississauga, ON L4W 4G3 (the "home")	
Licence Number: T0263	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>23. (1) Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,</p> <ul style="list-style-type: none"> (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home; (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
<p>Inspection Finding</p> <p>Based on the available documentation, the behaviour management strategy was not fully implemented. Specifically, the plan of care was not updated to identify effective and ineffective interventions used and strategies. The use of one-to-one care was not documented in the plan. While a tracking tool was utilized, the tool was not consistent with the one identified in the strategy and the Director of Health and Wellness did not summarize and interpret the results with an analysis in the resident's progress notes, as set out in the strategy. There was also no evidence of a discussion of the results of the tracking with the POA/ SDM/ family and physician, as set out in the strategy.</p>
<p>Outcome</p> <p>The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan.

Specifically, the Licensee failed to comply with the following subsection(s):

62. (4) The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,

(b) the planned care services for the resident that the licensee will provide, including,

(iii) clear directions to the licensee's staff who provide direct care to the resident;

Inspection Finding

The plan of care for a resident who physically abused another resident contained very generic information concerning safety/ behaviour management and did not provide specific directions to staff who provided care to the resident regarding care, including specific interventions and strategies.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; On-going training.

Specifically, the Licensee failed to comply with the following subsection(s):

65. (4) The licensee shall ensure that the persons who are required to receive the training described in subsection (2) receive on-going training as described in that subsection at the times required by the regulations.

Inspection Finding

The records of staff training did not confirm that one staff member had receive ongoing training in 2018 in the non-abuse policy and the behaviour management strategy of the Home, as prescribed.

Outcome


The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date June 24, 2019
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