

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: June 13, 2019	Name of Inspector: Corina Gadde
Inspection Type: Mandatory Reporting Inspection	
Licensee: RFA Verdun Limited Partnership / 83 Yonge Street, Toronto, ON M5C 1S8 (the "Licensee")	
Retirement Home: Redwoods Retirement / 2604 Draper Avenue, Ottawa, ON K2H 7A1 (the "home")	
Licence Number: N0436	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 14; Staff training.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>14. (3) For the purposes of paragraph 5 of subsection 65 (5) of the Act, every licensee of a retirement home shall ensure that every staff member who provides a care service to a resident has received or receives training in,</p> <p style="padding-left: 40px;">(b) each care service offered in the home so that the staff member is able to understand the general nature of each of those services, the standards applicable under the Act to each of those services and the aspects of each of those services that may be relevant to the staff member's own duties in the home.</p>
<p>Inspection Finding</p> <p>The training requirements were not met in relation to the use of a mechanical lift to transfer a resident.</p>
<p>Outcome</p> <p>Licensee submitted a plan to achieve compliance by July 20, 2019. RHRA to confirm compliance by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date June 20, 2019.
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