

REGISTRAR ORDER
Under the *Retirement Homes Act, 2010*

Order Number: 2019-T0242-90-01
Date of Order: June 14, 2019
Licensee: Debbie Moore (the "Licensee")
Retirement Home: Village Manor (including Carpenter House), St. Jacobs, ON
Licence Number: T0242
Order Information: Note: this Order is currently under Appeal to the Licence Appeal Tribunal. Under section 93 of the Retirement Homes Act, 2010 (the "Act"), the Registrar of the Retirement Homes Regulatory Authority (the "Registrar") may order a person to pay an administrative penalty if the Registrar believes on reasonable grounds that the person has contravened the Act. The Registrar believes on reasonable grounds that the Licensee repeatedly failed to protect residents from neglect and repeatedly failed to ensure that medications in the Home were stored pursuant to legislative requirements. Corrective action by the Licensee in respect of these contraventions was not implemented and maintained. Therefore, the Registrar orders the Licensee to pay an administrative monetary penalty.