

**REGISTRAR ORDER**  
**Under the *Retirement Homes Act, 2010***

<b>Order Number:</b> 2019-N0474-90-01
<b>Date of Order:</b> May 6, 2019
<b>Licensee:</b> Marie Phenor (the "Licensee")
<b>Retirement Home:</b> Amelie Residence, Ottawa Ontario
<b>Licence Number:</b> N0474
<b>Order Information:</b> The Registrar issued a Compliance Order under section 90 of the <i>Retirement Homes Act, 2010</i> (the "Act") to the Licensee. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the Act and Ontario Regulation 166/11 (the "Regulation"), pertaining to staff training, administration of drugs, records of medication administration and prescriptions, and storage of drugs. The Licensee has been ordered to immediately take steps to rectify these contraventions and to come into compliance with the Act and Regulation.