

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> April 4, 2019	<b>Name of Inspector:</b> Rachelle Harber
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Amber Lea Place Ltd. / 384 St. Paul Avenue, Brantford, ON N3R 4N4 (the "Licensee")	
<b>Retirement Home:</b> Amber Lea Place Retirement Residence / 384 St. Paul Avenue, Brantford, ON N3R 4N4 (the "home")	
<b>Licence Number:</b> S0083	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 73; Requirements for procedure.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b><u>73. (2)</u></b> The procedure shall comply with the regulations.</p>
<p><b>Inspection Finding</b></p> <p>The Licensee did not ensure that the homes written complaints procedure complies with the regulations.</p>
<p><b>Outcome</b></p> <p>The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector  RN	Date April 11, 2019
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