

## REGISTRAR ORDER Under the *Retirement Homes Act, 2010*

Order Number: 2019-T0530-95-02

Date of Order: March 28, 2019

Licensee: The First Step Group Home (the "Licensee")

Retirement Home: The First Step Group Home, Toronto, ON

Licence Number: T0530

**Order Information:** - The Registrar issued an order to revoke the licence for The First Step Group Home (the "Home") on March 28, 2019. The effective date of revocation is April 15, 2019, at which time the Licensee's licence will be revoked. The Registrar has reasonable grounds to believe that the Licensee no longer meets the licensing criteria under the *Retirement Homes Act, 2010*. The Licensee has contravened requirements of the Act and failed to comply with a Registrar Compliance Order, thereby putting the safety of its residents at risk. The Licensee has failed to adequately train its staff and had non-complaint medication storage procedures. In addition, the Licensee has failed to comply with elements of the Ontario Fire Code.