

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: February 21, 2019 **Name of Inspector:** Rachelle Harber

Inspection Type: Routine Inspection

Licensee: Westmount Terrace I Inc. / 723 Rymal Road, Hamilton, ON L9B 2W1 (the "Licensee")

Retirement Home: Westmount Terrace I / 723 Rymal Road, Hamilton, ON L9B 2W1 (the "home")

Licence Number: S0088

Purpose of Inspection

The RHRA conducts routine inspections as set out in section 77(3) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 55; Posting information.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>55. (2)</u> Every licensee of a retirement home shall ensure that the following information is posted in the home in a conspicuous and easily accessible location and in a manner that complies with the prescribed requirements, if any:
 - 1. The Residents' Bill of Rights.

Inspection Finding

The Licensee did not ensure that current information related to the Residents Bill of Rights was posted as per the legislative requirements.

Outcome

The Licensee has demonstrated it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with O. Reg. 166/11, s. 24; Emergency plan, general.

Specifically, the Licensee failed to comply with the following subsection(s):

24. (4) The licensee shall keep current all arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency.

Final Inspection Report Page 1 of 2



Inspection Finding

The homes emergency plan does not meet the requirements set out in this section.

Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
Hachell Harber	March 14, 2019

Final Inspection Report Page 2 of 2