RHRA Retirement Homes Regulatory Authority

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: December 28, 2018	**Name of Inspector:** Julie Hebert
Inspection Type: Mandatory Reporting Inspection	
Licensee: 2518543 Ontario Inc. / 184 Victoria Street, Amhurstburg, ON N9V 2K5 (the "Licensee")	
Retirement Home: Victoria Street Manor / 184 Victoria Street, Amherstburg, ON N9V 2K5 (the "home")	
Licence Number: S0432	

Purpose of Inspection
The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with O. Reg. 166/11, s. 55; Contents of records. Specifically, the Licensee failed to comply with the following subsection(s): **55. (5)** A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to, (a) the police background checks required by section 64 of the Act; (c) the skills, qualifications and training of the staff who work in the home;
Inspection Finding The home was not able to supply records for two of their employees which included proof of their qualifications, and training, nor were they able to produce evidence of the required police background checks.
Outcome The Licensee must take corrective action to achieve compliance.
2. The Licensee failed to comply with O. Reg. 166/11, s. 30; Storage of drugs or other substances. **The Licensee failed to comply with O. Reg. 166/11, s. 32; Records.** Specifically, the Licensee failed to comply with the following subsection(s): **30.** If drugs or other substances are stored in a retirement home on behalf of a resident, the licensee of the home shall ensure that, (a) the drugs or other substances are stored in an area or a medication cart that,

(ii) is locked and secure,

(b) controlled substances as defined in the Controlled Drugs and Substances Act (Canada) are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart;

32. If the licensee or a member of the staff of a retirement home administers a drug or other substance to a resident, the licensee shall ensure that,

(a) the person who administered the drug or other substance prepares a written record noting the name and amount of the drug or other substance, the route of its administration and the time and date on which it was administered;

Inspection Finding

On the date of inspection, the medication cart was located unlocked in an area that was also not locked. Additionally, the home was not able to demonstrate that they were completing a medication administration record for all medication in the home.

Outcome

The Licensee must take corrective action to achieve compliance.

3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Same, neglect.
The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection(s):

67. (2) Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.

29. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,

(d) a member of a College, as defined in the Regulated Health Professions Act, 1991, supervises the administration of the drug or other substance to the resident in the home;

Inspection Finding

The licensee has failed to ensure that there is a member of a College supervise the administration of a drug or other substance to residents of the home and ensure proper medication administration practices were adhered to. This inaction jeopardized the safety and well-being of residents.

Outcome

The Licensee must take corrective action to achieve compliance.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/

Signature of Inspector	Date
Julie Hebert	January 17, 2019