

# FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

**Inspection Information** 

**Date of Inspection:** October 11, 2018 | **Name of Inspector:** Michele Davidson

**Inspection Type:** Mandatory Reporting Inspection

Licensee: 2220458 Ontario Inc. / 98 Talbot Street, Jarvis, ON NOA 1J0 (the "Licensee")

Retirement Home: Leisure Living Retirement Home / 98 Talbot Street , Jarvis, ON NOA 1J0 (the "home")

Licence Number: S0104

## **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

# **NON-COMPLIANCE**

1. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.

Specifically, the Licensee failed to comply with the following subsection(s):

**23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

### **Inspection Finding**

The inspection illustrated that the Licensee did not implement behaviour management strategies for two residents who displayed at risk behaviours.

#### Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 62; Contents of plan.

Specifically, the Licensee failed to comply with the following subsection(s):

- <u>62. (4)</u> The licensee of a retirement home shall ensure that there is a written plan of care for each resident of the home that sets out,
  - (b) the planned care services for the resident that the licensee will provide, including,
    - (iii) clear directions to the licensee's staff who provide direct care to the resident;

Final Inspection Report Page 1 of 3



### **Inspection Finding**

The plans of care for two residents did not provide clear direction to staff on how to address the residents at risk behaviours.

#### **Outcome**

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

3. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 64; Hiring staff.

The Licensee failed to comply with O. Reg. 166/11, s. 13; Hiring staff and volunteers.

Specifically, the Licensee failed to comply with the following subsection(s):

- **64. (1)** A licensee of a retirement home shall ensure that screening measures are conducted in accordance with the regulations before hiring staff and accepting volunteers to work in the home.
- **13. (1)** The police background check required by section 64 of the Act for a staff member or a volunteer working in a retirement home shall be,
  - (a) conducted by a police force;
  - (b) conducted within six months before the licensee of the home hires the staff member or accepts the volunteer to work in the home, as the case may be.
- **13. (2)** The police background check shall include a vulnerable sector screen to determine the person's suitability to be a staff member or volunteer in a retirement home and to protect residents from abuse and neglect.

#### **Inspection Finding**

A review of staff files indicated that background checks had not been conducted as required by the Legislation.

#### Outcome

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

Final Inspection Report Page 2 of 3



# **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>

Signature of Inspector	Date
Ande	November 13, 2018

Final Inspection Report Page 3 of 3