

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> October 1, 2018	<b>Name of Inspector:</b> Michele Davidson
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> 1952840 Ontario Inc. / 17 Ballantyne Drive, Ajax, ON L1T 4H6 (the "Licensee")	
<b>Retirement Home:</b> The Dynasty of Port Hope Retirement Residence / 164 Peter Street, Port Hope, ON L1A 1C6 (the "home")	
<b>Licence Number:</b> T0515	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 36; Continence care.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p><b>36. (1)</b> If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is continence care, the licensee shall establish a continence care program that includes,</p> <ul style="list-style-type: none"> <li>(a) measures to promote continence;</li> <li>(c) toileting programs;</li> <li>(d) strategies to maximize the resident's independence, comfort and dignity, including the use of equipment, supplies, devices and assistive aids.</li> </ul>
<p><b>Inspection Finding</b></p> <p>At the time of the inspection, the Licensee did not provide evidence that the continence program being provided to a resident, included measures to promote continence for the resident. Further, there was no evidence of toileting programs and strategies to maximize the resident's independence, comfort and dignity.</p>
<p><b>Outcome</b></p> <p>The Licensee took corrective action to achieve compliance.</p>
<p><b>2. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p>

- 23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,
- (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
  - (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home;

**Inspection Finding**

The inspection did not find evidence the Licensee had implemented behaviour strategies to prevent and address the resident’s behaviours. Further, the Licensee did not provide proof that strategies on monitoring the resident’s behaviour had been provided to staff and volunteers.

**Outcome**


The Licensee took corrective action to achieve compliance.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date October 26, 2018
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