

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> October 3, 2018	<b>Name of Inspector:</b> Georges Gauthier
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Sienna Ontario RH GP Inc. / 302 Town Centre Boulevard , Markham, ON L3R 0E8 (the "Licensee")	
<b>Retirement Home:</b> Carolina Retirement Residence / 12 Alma Street, Perth, ON K7H 2R7 (the "home")	
<b>Licence Number:</b> N0478	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

**NON-COMPLIANCE**

**1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 54; Contents.**

Specifically, the Licensee failed to comply with the following subsection(s):

- 54. (2)** The package of information shall include, at a minimum,  
(t) information relating to staffing, including night time staffing levels and qualifications of staff of the retirement home;

**Inspection Finding**

The listed item was not fully addressed as the information package incorrectly indicated there was a nurse working at night when there is not.

**Outcome**

The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.

**2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 73; Requirements for procedure.**

Specifically, the Licensee failed to comply with the following subsection(s):

- 73. (2)** The procedure shall comply with the regulations.

**Inspection Finding**

The complaint procedure was not fully compliant as Section 59(3) of the Regulation was not addressed.

**Outcome**

The Licensee took corrective action to achieve compliance.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 20; Food preparation.**

Specifically, the Licensee failed to comply with the following subsection(s):

**20. (4)** The licensee shall ensure that whenever food is prepared in the retirement home, at least one person involved in preparing the food holds a current certificate in food handling from the local public health unit or has recently successfully completed a food handling training program equivalent to that offered by public health units.

**Inspection Finding**

The listed item was not fully addressed in relation to food preparation.

**Outcome**


The Licensee submitted plan to achieve compliance by October 24, 2018. RHRA to confirm compliance by inspection.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>

Signature of Inspector 	Date October 22, 2018
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